



ASIA - AFRICA - GCC
**RETAIL &
SHOPPING
CENTRE**
CONGRESS & AWARDS



13th - 14th February, 2018 | Taj Lands End, Mumbai

VENUE : BALLROOM	ASIA AFRICA GCC RETAIL CONGRESS & AWARDS
09:00 AM	REGISTRATION AND MORNING REFRESHMENTS
9:50 AM – 10:00 AM	Opening Remarks & Inauguration
10:00 AM - 10:30 AM	Clint Lazenby, Founder and Manager, Legacy Retail Solutions Topic: Walmart Global Better Opportunity Than Ever Before
10:30 AM - 11:00 AM	Juan De Lascurain, Chief Dreamer, Dream Big Topic: “Inspiring people through retail”
11:00 AM - 11:15 AM	REFRESHMENT BREAK
11:15 AM - 11:45 AM	Phi Van, Nguyen, Chairwoman - Retail & Franchise Asia , Chairwoman - Saigon Innovation Hub Topic: Customer Engagement: The New Reality
11:45 AM - 12:15 PM	Mark Johnson, Co- founder and COO, Global Retail Academy Topic: Digital Trends Impacting L&D In Retail
12:15 PM - 01:00 PM	MOST INFLUENTIAL RETAIL MINDS LISTING
01:00 PM - 2:00 PM	LUNCH BREAK
2:00 PM - 2:30 PM	Gemma Galdeano, Retail Director, Gemma Galdeano Retail Strategy Consultant Topic: The retail store of the future
3:00 PM - 3:30 PM	Eddie Rong, CEO and Co-Founder, Heycoins Limited Topic: A Big Wave is Coming, will you Cash or Cashless?
3:30 PM - 4:00 PM	Rolee Satyam, Head of Digital Analytics & Optimisation, Woolworths Topic: Role of Insights in digital transformation for retail industry
4:00 PM - 4:15 PM	REFRESHMENT BREAK
4:15 PM – 5:00 PM	PANEL DISCUSSION I: Topic: The Fanatical Customer and Building Brand Loyalty SESSION CHAIRMAN : Sudhir Pai, Managing Consultant , Consumer & Retail Practice, Horton International <ul style="list-style-type: none"> • Deepinder S Kapany, Director, Consultus Retail • Niharika Verma, Founder, BonOrganik Apparels Private Limited • Vijay Kapoor, Managing Director, Derby Clothing Private Limited. • Avinash Godkhindi, Managing Director & Chief Executive Officer, Zaggle Prepaid Ocean Services Pvt. Ltd. • Priya Roopani, Brand Building Consultant & Luxury Expert • Atul Verma, Director, Renstrat International • Shriram Sanjeevi, Founder, Miles2Go Consulting Services



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5:00 PM – 5:30 PM	<p>PANEL DISCUSSION II: Topic: Infusing Innovation: How to Develop and Deploy Disruption SESSION CHAIRMAN : Muralidharan V, Founder / Principal Consultant, MaPS Retail Resources</p> <ul style="list-style-type: none">• Ganesh Mishra, Head – Commercial, Trent Hypermarket Pvt. Ltd.• Mohit Dhanjal, Director - Retail, Raymond Limited• Abhijit Das, Head Marketing, Delhi Duty Free Services• Sarvesh Dwivedi, Vice President - E com & Omni Channel, Lifestyle International Pvt. Ltd.
5:30 PM – 6:00 PM	<p>PANEL DISCUSSION III: Topic: Transformation in Indian Retail SESSION CHAIRMAN : Mahendra Padhy, Director - Retail & E-Commerce, School of Retail Management, Symbiosis University of Applied Sciences, Indore</p> <ul style="list-style-type: none">• Deepak Bharadia, Managing Director, Meine Küche India Pvt. Ltd.• Deepak Chakravarty, GM-Visual Merchandising, Bata India Ltd.• Radha Ramanujan, CFO & Head Legal & Procurement, Mountain Trail Foods P Ltd.• Kinjal Jaiprakash Shah, Chief Executive Officer & Director, Primarc Pecan Retail Pvt. Ltd.• Sonali Lalvani, Chief Executive Officer, Toniq Retail Brands Pvt. Ltd.• Shubham Anand, Head- Retail & CPG, RedSeer Consulting
7:00 PM	ET NOW PRESENTS GLOBAL AWARDS FOR RETAIL EXCELLENCE
8:30 PM	GALA DINNER